



Implemented by  
**giz** Deutsche Gesellschaft  
für Internationale  
Zusammenarbeit (GIZ) GmbH



*DAY CARE CENTRE-family and community-based services at local level*  
*From users to drivers of social change*  
**Webinar**

Project “Enhancing local capacities to implement the 2030 Agenda and the Leave No One Behind Principle”

Zoom Platform

[https://zoom.us/webinar/register/WN\\_ntzgEkpYQ3KFWviYFK1VXg](https://zoom.us/webinar/register/WN_ntzgEkpYQ3KFWviYFK1VXg)



## Day Care Service Approach and its importance

1. Integrated and holistic service;
2. Addresses the needs and situations of vulnerable groups;
3. Preventive and most cost effective type of services-> **prevents and reduces poverty and provide safe net for vulnerable groups.;**
4. Promotes the independence, health and well-being, self-determination, and community inclusion of a person of any age;
5. Reinforces the dignity and self-esteem of people of concern and to empower all the actors to work together to support the different members of the community in exercising and enjoying their human and social rights
6. Makes contribution in achieving SDG's.
7. Increases cooperation and coordination among key stakeholders involved in social protection.

# The Day Care Services are:



- Establish and maintain relationships between service providers and users
- Establish and maintain relationships between service providers, public authorities, social partners and other stakeholders

A photograph of a child care center. In the foreground, a young girl with long dark hair is sitting at a red table, focused on coloring. On the table are various art supplies like markers and a container. In the background, another child is standing near a green easel, and a staff member in a white lab coat is interacting with them. The room is brightly lit and decorated with colorful toys, a blue fish-shaped decoration hanging from the ceiling, and a red shelving unit filled with books and supplies. A blue balloon is also visible on the right side.

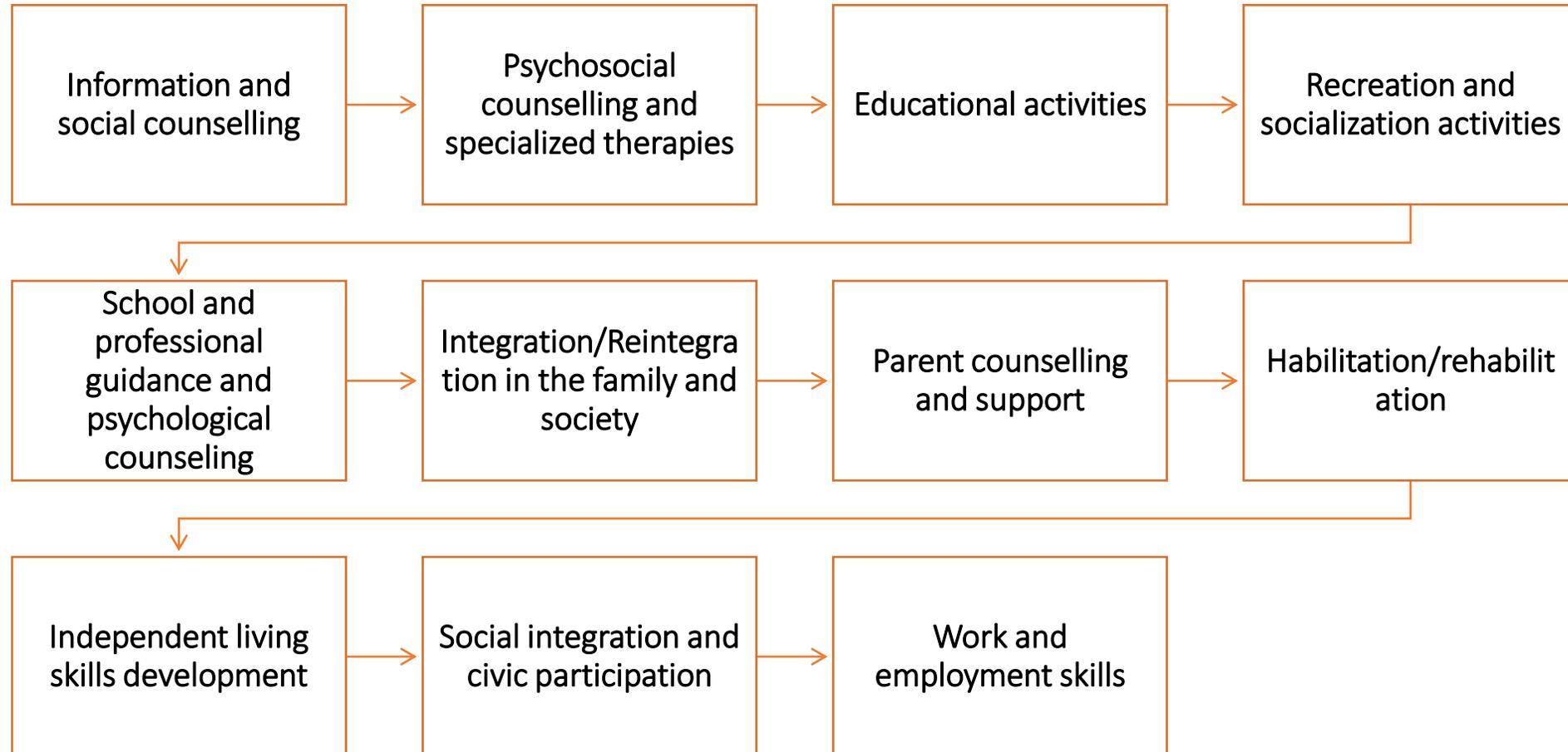
## What they offer?

- **equal and free of charge access** to the most vulnerable groups at local level;
- daily care and accommodation (full day between 6-8 hours and half day no more than 6 hours per day);
- Ensure services related to: **protection, prevention, resocialization, rehabilitation and reintegration of users**, in order to enable the beneficiary to continue living in their own home.

## Types of day care services according to the age of the beneficiaries:

- 1.) Early Childhood Centre;
- 2.) Day care centre for **children** (children with disabilities; children at social risks; children with conflicts with the law);
- 3.) Day care centre for **adults** (adults with disabilities, for persons with addiction problems, for victims of domestic violence, victims of human trafficking) and
- 4.) Day care centre for socialization and interaction of **elderly**.

# Type of service activities that beneficiaries can benefit from:



# Key principles of DCC

- Principle One *Full participation in the community;*
- Principle Two *Choice and Control;*
- Principle Three *Person centered and child centered support;*
- Principle Four *Continuity of the service delivery;*
- Principle Five *Separation of housing and support;*
- Principle Six *Housing-Family atmosphere and style;*
- Principle Seven *Beneficiaries empowerment and creating positive picture about themselves;*
- Principle Eight *Community ownership;*
- Principle Nine-*Sustainability and*
- Principle Ten- *Transparency and accountability.*



# The process of development and provision of day care services request involvement of different types of local actors:

## Civil Society Organizations

- Identification and assessment of the needs and situation at local level;
- Planning person centre programmes-services;
- Providing services

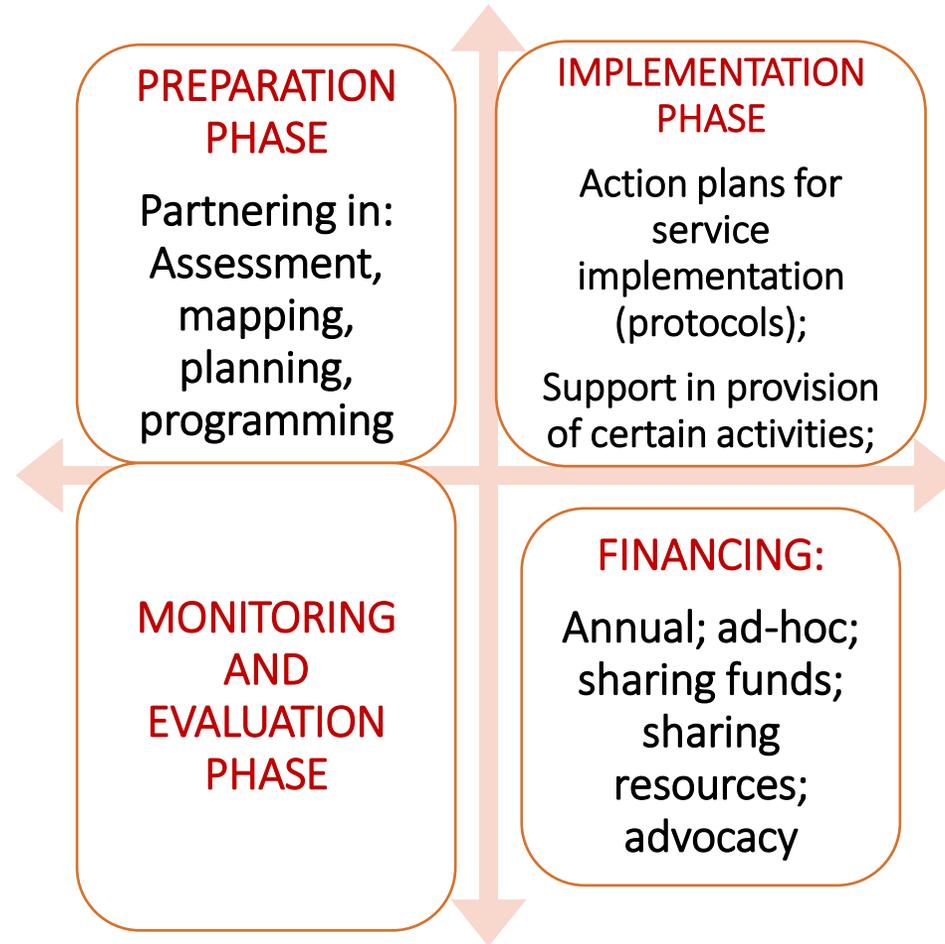
## Public Authorities/institutions

- Programming
- Provision of services: information, referral;
- Budgeting;
- Monitoring and evaluation the quality of social services
- Advocate

## People and community itself

- Mobilization of resources
- Awareness raising
- Advocacy for social change
- Monitoring and evaluation of the services.

## The role of local government in different phases in provision of day care service:



## How the local government can benefit from day care services?

- Assessment of the situations at local level;
- Identify the most vulnerable groups in the municipality;
- *Social community action plans: defining socio-economic characteristics, mapping social problems of vulnerable groups, identification of existing services and detection of the needs for new social services, social risks etc.);*
- Development of annual social protection programmes;
- *Establishment of cooperation network for delivery of social services;*
- Provide comprehensive and high-quality services addressing the 6 elements of beneficiary's well-being of beneficiaries;
- Through provision of day care services in different areas on local level can be achieved results related to **Sustainable Development Goals**.

# Day Care Services give excellent results in achieving Sustainable Development Goals and Agenda 2030 at local level

**1** NO  
POVERTY



**2** ZERO  
HUNGER



**3** GOOD HEALTH  
AND WELL-BEING



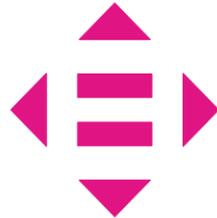
**4** QUALITY  
EDUCATION



**5** GENDER  
EQUALITY



**10** REDUCED  
INEQUALITIES



**11** SUSTAINABLE CITIES  
AND COMMUNITIES



**17** PARTNERSHIPS  
FOR THE GOALS



Thank you for your attention  
and participation!



Aleksandra Georgievska

[ageorgievska@gmail.com](mailto:ageorgievska@gmail.com)

Nikica Kusinikova

[nikica@sdc.com.mk](mailto:nikica@sdc.com.mk)



Implemented by



In cooperation with

